

### REQUEST FOR EXPRESSION OF INTEREST

#### FOR

EMPANELMENT OF VENDORS FOR PROVIDING LAN CABLING SERVICES AND ASSOCIATED CIVIL WORK AT CANARA BANK, HEAD OFFICE & ITS ANNEXE LOCATIONS AT BENGALURU.

Issued by: Canara Bank,

Procurement Group,

Department of Information Technology Wing,

1<sup>st</sup> Floor, Naveen Complex,

14, M G Road,

Bengaluru - 560 001.

Email :

: dittenders@canarabank.com

Phone No: 080-25590070





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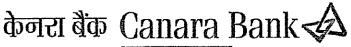
#### **Bid Details in Brief Description**

Sl. No.	Description	Details
1.	EOI No. and Date	EOI 03/2022-23 dated 04/01/2023
2.	Name of the Wing	Department of Information Technology
3.	Brief Description of the EOI	Expression of Interest for Empanelment of Vendors for providing LAN cabling services and associated civil work at Canara Bank, Head Office and its Annexe locations in Bengaluru.
4.	Bank's Address for Communication and Submission of Tender	Deputy General Manager Canara Bank, Procurement Group, DIT Wing, 1st Floor, Naveen Complex, 14, MG Road, Bengaluru -560 001 Tel - 080-25590070, 25584033 Fax- 080-25596539 Email: dittenders@canarabank.com Senior Manager, Procurement Group
5.	Date of Issue of EOI	04/01/2023, Wednesday
6.	Earnest Money Deposit (Refundable)	Rs.10,000/-
7.	Last Date and Time for Submission of Queries for Pre Bid Meeting	11/01/2023, Wednesday, 3.00 PM
8.	Date of Pre Bid Meeting	13/01/2023, Friday, 3.00 PM
9.	Last Date and Time for Submission of Bids	30/01/2023, Monday up to 3.00 PM
10.	Date of Opening of Bid	30/01/2023, Monday up to 3.30 PM
11.	Venue for Prebid Meeting and Bid Opening	<ul> <li>i. Pre-bid meeting will be held on 13/01/2023, Friday at 3.00 pm.</li> <li>Venue: Pre Bid meeting will be held Online (through Microsoft Teams) and participants, are requested to attend the meeting Online.  Those who are interested in participating the prebid meeting should share the scanned copy of authorization and Valid ID Card of the participant by email to dittenders@canarabank.com.  (Physical copy should be submitted at later date)  Upon perusal of the same the link / meeting id will be shared to the participant to participate in the meeting (Microsoft Teams).</li> <li>ii. Pre bid queries should be submitted as</li> </ul>

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per Appendix-D. iii. Pre-bid Oueries should be sent to Email dittenders@canarabank.com and must reach us on or before 09/01/2023, Friday at 3.00 pm. Subject of the email should be given as "Pre Bid Queries for EOI 03/2022-23 dated 04/01/2023". Queries reaching afterwards will not be entertained. following websites downloaded from This document be can https://www.canarabank.com/User\_page.aspx?cid=110 and https://eprocure.gov.in/epublish/app. Any amendments, modifications, Prebid replies and any communication etc., will be website Bank's only uploaded the https://www.canarabank.com/User\_page.aspx?cid=110). No individual communication will be sent to the bidders.



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#### Disclaimer

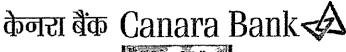
The information contained in this Expression of Interest ("EOI") document or information provided subsequently to bidders or applicants whether verbally or in documentary form by or on behalf of Canara Bank (or Bank), is provided to the bidder(s) on the terms and conditions set out in this EOI document and all other terms and conditions subject to which such information is provided. This EOI document is not an agreement and is not an offer or invitation by Canara Bank to any parties other than the applicants who are qualified to submit the bids (hereinafter individually and collectively referred to as "Bidder" or "Bidders" respectively). The purpose of this EOI is to provide the Bidders with information to assist the formulation of their proposals. This EOI does not claim to contain all the information each Bidder require. Each Bidder may conduct its own independent investigations and analysis and is free to check the accuracy, reliability and completeness of the information in this EOI. Canara Bank makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this EOI. The information contained in the EOI document is selective and is subject to updating, expansion, revision and amendment. It does not purport to contain all the information that a Bidder require. Canara Bank does not undertake to provide any Bidder with access to any additional information or to update the information in the EOI document or to correct any inaccuracies therein, which may become apparent.

Canara Bank reserves the right of discretion to change, modify, add to or alter any or all of the provisions of this EOI and/or the bidding process, without assigning any reasons whatsoever. Such change will be published on the Bank's Website <a href="https://canarabank.com/User\_page.aspx?cid=110">https://canarabank.com/User\_page.aspx?cid=110</a> and it will become part and parcel of EOI.

Canara Bank in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information in this EOI. Canara Bank reserves the right to reject any or all the expression of interest / proposals received in response to this EOI document at any stage without assigning any reason whatsoever. The decision of Canara Bank shall be final, conclusive and binding on all the parties.

No person of the Bank or the Contractors, vendors and third parties shall violate the Social Media Policy of the Bank. Non-adherence to the standards/guidelines in relation to Social Media Policy issued by the Bank from time to time and Any omission or commission which exposes the Bank to actual or potential monetary loss or otherwise, reputation loss on account of non-adherence of Social Media related systems and procedures on the part of personnel of the Bank or Contractors, Vendors and third parties shall be construed as violation of Social Media Policy.





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#### Abbreviations used in this Document

Sl.No.	Abbreviation	Description
1.	BG	Bank Guarantee
2.	DD	Demand Draft
3.	DIT	Department of Information Technology
4.	EMD	Earnest Money Deposit
5.	GST	Goods and Service Tax
6.	НО	Head Office
7.	LD	Liquidated Damage
8.	MSME	Micro Small & Medium Enterprises
9.	NEFT	National Electronic Funds Transfer
10.	NI Act	Negotiable Instruments Act
11.	OEM	Original Equipment Manufacturer
12.	OS .	Operating System
13.	PAN	Permanent Account Number
14.	RFP	Request For Proposal [Interalia the term 'Tender' is also used]
15.	RFQ	Request for Quotation
16.	RTGS	Real Time Gross Settlement
	LAN	Local Area Network
18.	MTBF	Meantime Between Failure
19.	MTTR	Meantime to Restore



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9)	Bidders Service Support Details
10)	List of Locations where support is required
11)	Tender Fee & Bid Security Declaration
12)	Scope of Work
13)	Self certification of the bidder towards Local Content



#### 1. About Canara Bank

- 1.1. CANARA BANK is a third largest public sector bank owned by Government of India. Canara Bank is a body Corporate and a premier Public Sector Bank established in the Year 1906 by Shri. Ammembal Subba Rao Pai and nationalized under the Banking Companies (Acquisition and Transfer of Undertakings) Act, 1970. Canara Bank Head office is located at 112, J C Road Bengaluru-560002 and Department of Information Technology wing located at Naveen Complex, No.14, M G Road, Bengaluru-560001.
- 1.2. The Bank is having pan India presence of more than 9,734 branches, 24 Circle offices and 176 Regional Offices situated across the States. The bank also has offices abroad in London, Moscow, Shanghai, Dubai, Tanzania, UAE and New York. As per the announcement made by the Department of Finance Services on 30 August 2019, Manipal based Syndicate Bank has been merged from 01 April 2020.
- 1.1. The Bank is a forerunner in implementation of IT related products, services, and continuously making efforts to provide the state of art technological products to its customers.

#### 2. Definitions:

- 2.1. 'Bank' means, unless excluded by and repugnant to context or the meaning thereof, shall mean 'Canara Bank', described in more detail in Paragraph 1 above and which has invited bids under this Expression of Interest and shall be deemed to include it successors and permitted assigns.
- 2.2. 'EOI' means this Expression of Interest for Empanelment of Vendors for providing LAN cabling services and associated civil work at Canara Bank, Head Office and its Annexe locations in Bengaluru.
- **2.3.** The firms, institutions & companies submitting the proposal in response to this EOI shall hereinafter be referred to as 'Bidder'.

#### 3. About EOI

The EOI document is not a recommendation or invitation to enter the contract, agreement or any other arrangement in respect of the services. The provision of the services is subject to compliance to selection process and appropriate documentation being agreed between the bank and selected vendors as identified by the bank after completion of the selection process.

#### 4. Objective

- 4.1. Canara Bank invites application from reputed Bidders to submit their "Expression of Interest" who fulfills the eligibility criteria as given below for Empanelment of Vendors for providing LAN cabling services and associated civil work at Canara Bank, Head Office and its Annexe locations in Bengaluru.
- **4.2.** The bidders satisfying the Eligibility Criteria as per the EOI and having experience in providing LAN cabling services may respond. The bidders should have experience in providing LAN cabling services.
- 4.3. The bank is looking for LAN cabling services (Onsite Maintenance, Repairs, replacement of spare parts and other related works for ensuring un-interrupted





working of Bank's Computer Hardware/ Software Items) from bidders who have sufficient experience, resources and established facilities for providing the LAN cabling Services.

#### 5. Eligibility Criteria

- **5.1.** Interested bidders, who are capable to provide LAN cabling services for 3 years and meet the eligibility Criteria as per Annexure-3, may respond.
- 5.2. Non-compliance to any of the eligibility criteria would result in outright rejection of the bidder's proposal. The bidder is expected to provide proof for each of the points for eligibility criteria evaluation. The proof provided must be in line with the details mentioned in "Documents to be submitted for Compliance". Any credential detail mentioned in "eligibility Criteria Compliance" not accompanied by relevant proof documents will not be considered for evaluation.
- **5.3.** Canara Bank, reserves the right to verify/evaluate the claims made by the bidder independently. Any deliberate misrepresentation will entail rejection of the offer.

#### 6. Scope of Empanelment:

- **6.1.** Empanelment would be for Vendors for providing LAN cabling services and associated civil work at Canara Bank, Head Office and its Annexe locations in Bengaluru.
- **6.2.** Empanelment would be for <u>THREE YEARS</u>. However, the Bank reserves the right to cancel or extend the validity period of empanelment. Bank's decision will be final in this regard.
- **6.3.** The bidder will conduct complete site survey and assessment of building. The purpose of assessment is to determine the requirement of Materials and its Quantity.
- **6.4.** All the Equipment's and materials must be new. Used and refurbished equipment & materials are not acceptable.
- **6.5.** The bidder should do Cabling between racks with proper casing and all materials should be used as mentioned in BOM. Vendor should mandatorily lay the cable on the cable tray, through ducts [wherever available] and proper casing and flexible [steel/PVC] should be used.
- **6.6.** The network cables must be run separate from power cable and do not cross it.
- **6.7.** All data and voice drops are clearly and professionally labelled with matching labels at the faceplate and at the patch panel.
- **6.8.** All data and voice drops will be tested and certified. The bidder should provide complete test report for all data/voice drops.
- **6.9.** The Bidder should use Velcro and proper labelling stickers for easy identification. Labels should be permanent type.



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- **6.10.** The Bidder should do Cabling between switch and endpoints (via Jack Panel) with proper casing and all materials should be used as mentioned in Bill of Material.
- **6.11.** The Bidder should use suitable length of cable to connect from Jack Panel to switch and same should be dressed using Velcro ties (Important), not the plastic ties.
- **6.12.** The Bidder should remove unnecessary cables from Jack panel, and from jack panel to the endpoints, where I/O is not working properly. Remaining ports should be labelled as per the requirement.
- 6.13. The Bidder should do proper chipping if required and must be closed neatly.
- **6.14.** The Bidder should ensure that the materials and the job execution should be completed within the allotted time, otherwise, vendor will be penalized as per the time slab basis.

Labour Related Instructions:

- **6.15.** The Bidder should ensure that all the laborers who are executing project should have valid government approved ID card and should display whenever asked/enquired.
- **6.16.** The Bidder should get prior permission to work by providing the list of all laborers along with the details [Name, Contact, Address, ID proof, ID Card No] who are coming to the work.
- **6.17.** The Bidder is solely responsible for the safety of all the laborers who are involved while executing a project.
- 6.18. The Bidder is solely responsible for any damage/ faults created either mistakenly/unknowingly or knowingly whatever might be the cause during the execution of the project, and the same will be recovered from the bidder either from the involved project cost or additionally.
- **6.19.** The guidelines issued by various regulatory authorities on Minimum Wages Act, applicable labor laws, from time to time are to be strictly followed by the empaneled vendors for the resources deployed to the Bank.

Payment and Penalty Clause:

- **6.20.** The bidder should ensure that the materials and the job execution should be completed within the allotted time.
- **6.21.** If the bidder fails to execute the project within the allotted time, the bidder will be penalized Rs.1000.00/- per day or aggregate 10% of the project cost whichever is lower.
- 6.22. 100% payment shall be released on submission of invoice, delivery of all materials and confirmation of completion of work duly signed by concerned bank's official. The payments will be released through NEFT/RTGS and the bidder has to provide necessary bank details like Account No., Bank's Name with Branch, IFSC Code etc.





#### 7. Empanelment Procedure

The Vendor for providing LAN cabling services will be empanelled as per the following process:

- **7.1.** Vendor/s satisfying the eligibility criteria will be short listed after due scrutiny of documents submitted by the bidder.
- **7.2.** Bank reserves the right to accept / reject any or all Expression of Interest (EOI) received in response to this advertisement without assigning any reasons, whatsoever.

#### 8. De-empanelment of bidders

- **8.1.** During empanelment period, the Bank reserves the right to de-empanel any vendor. The Bank's decision will be final in this regard.
- **8.2.** Bank should retain with themselves the authority to blacklist or bar a bidder for a specified period of the time from participating in its tendering process where the Bank has authentic information the bidder has been debarred/black listed from participating in the tendering process by a international organization or by a local organization on ground of fraud or corruption or for some other reason which, in the opinion of the Bank is not compatible with its procurement policy and ethical standard.
- **8.3.** If the service provided by the vendor is found to be unsatisfactory or if at any time it is found that the information provided for empanelment or for any tender is false or if irregularities shown by the vendor when applying for the tenders, the Bank reserves the right to remove such Bidders from the empanelled list without giving any notice to the vendor in advance.

#### 9. Pre-Bid Queries

- **9.1.** The bidder should carefully examine and understand the scope and, terms and conditions of EOI and may seek clarifications, if required. The bidders in all such cases seek clarification in writing in the same serial order of that of the EOI by mentioning the relevant page number and clause number of the EOI.
- 9.2. All communications regarding points requiring clarifications and any doubts shall be given in writing to the Deputy General Manager, Canara Bank, DIT Wing, HO(Annexe), 14, M G Road, Bengaluru 560 001 or as specified in bid schedule before due date & time.
- **9.3.** No queries will be entertained from the bidders after the above date and time.
- 9.4. No oral or individual consultation shall be entertained.
- 9.5. The Bank will consolidate all the written queries and any further queries during the pre-bid meeting and the replies for the queries shall be made available in the Bank's website and no individual correspondence shall be made. The clarification of the Bank in response to the queries raised by the bidder/s, and any other clarification/amendments/corrigendum furnished thereof will become part and parcel of the RFP and it will be binding on the bidders.



#### 10. Pre-Bid meeting

10.1. A pre-bid meeting of the intending bidders will be held as scheduled in Bid schedule to clarify any point/doubt raised by them in respect of this EOI.

No separate communication will be sent for this meeting. If the meeting date is declared as a holiday under NI Act by the Government subsequent to issuance of EOI, the next working day will be deemed to be the pre-bid meeting day. Authorized representatives of interested bidders shall be present during the scheduled time. In this connection, Bank will allow a maximum of TWO (2) representatives from each Bidder to participate in the pre-bid meeting.

- **10.2.** Bank has the discretion to consider any other queries raised by the bidder's representative during the pre-bid meeting.
- 10.3. The Bank will consolidate all the written queries and any further queries during the pre-bid meeting and the replies for the queries shall be made available in the Bank's website and no individual correspondence shall be made. The clarification of the Bank in response to the queries raised by the bidder/s, and any other clarification/amendments/corrigendum furnished thereof will become part and parcel of the EOI and it will be binding on the bidders.
- 10.4. Non receipt of reply to the queries raised by any of the Bidders shall not be accepted as a valid reason for non submission of Bid. In addition, non reply to any query may not be deemed the version of the Bidder as reflected in the query has been accepted by the Bank.

#### 11. Amendment to EOI

- 11.1. At any time prior to deadline for submission of Bids, the Bank, for any reason, whether, at its own initiative or in response to a clarification requested by prospective bidder, may modify the bidding document, by way of an amendment.
- 11.2. Notification of amendments will be put up on the Bank's website (www.canarabank.com) and will be binding on all bidders and no separate communication will be issued in this regard.
- 11.3. In order to allow prospective bidders reasonable time in which to take the amendment into account in preparing their bids, the Bank, at its discretion, may extend the deadline for a reasonable period as decided by the Bank for the submission of Bids.

#### 12. Preparation of Bids

- **12.1.** All bids and supporting documents shall be submitted in English and on A4 size paper, spirally bound securely and in serial order. The response should be submitted in a structured format as per the checklist appended.
- 12.2. All pages of EOI should be stamped and signed by Authorized Signatory of the Bidder. All pages of the bid document should be serially numbered and shall be signed by the authorized person/s only. The person/s signing the bid shall sign all pages of the bid and rubber stamp should be affixed on each page. The bidder should submit a copy of Board Resolution or power of attorney





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document showing that the signatory has been duly authorized to sign the bid document.

- **12.3.** The Conformity to Eligibility Criteria should be complete in all respects and contain all information sought for, as per ANNEXURE-3.
- **12.4.** Bidders can also submit the EMD with Account Payee Demand Draft in favour of Procurement Group payable at Bangalore.
- 12.5. Bidder has to submit scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.
- **12.6.** Bidders can also submit the EMD with Payment online through RTGS / internet banking to the following:

Beneficiary name: Procurement Group DIT Wing Head Office

Account No.:0792201002351
IFSC Code: CNRB0000792
Bank Name: Canara Bank

Branch address: Trinity Circle Bangalore.

12.7. Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of online transfer. Bidder has to send scanned copy / proof of the Online Payment Transfer along with bid.

#### 13. Erasures or Alterations

The Offers containing erasures or alterations or overwriting will not be considered. There should be no hand-written material, corrections or alterations in the offer. Technical details must be completely filled in. Correct technical information of the product being offered must be filled in. Filling up of the information using terms such as "OK", "accepted", "noted", "as given in brochure/manual" is not acceptable. The Bank may treat such Offers as not adhering to the tender guidelines and as unacceptable.

#### 14. Submission of Bids

- 14.1. The sealed envelope containing the response to EOI along with the required documents shall be superscribed on the top of the envelope "Expression of Interest for Empanelment of Vendors for providing LAN cabling services and associated civil work at Canara Bank, Head Office and its Annexe locations in Bengaluru in response to EOI 03/2022-23 dated 04/01/2023" The Name and address of the bidder should also be specifically mentioned on the top of the sealed envelope. The EOI response should be deposited in the Tender Box at the Place, Venue, Date and Time mentioned in Bid Schedule.
- 14.2. If the last day of submission of bids is declared as a holiday under NI Act by the Government subsequent to issuance of EOI, the next working day will be deemed to be the last day for submission of the EOI. The Bid/s which is/are deposited after the said date and time shall not be considered.





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- 14.3. Bids sent through post/courier will not be accepted/evaluated. No offer will be accepted directly.
- 14.4. If envelope containing bid documents is not sealed and marked in the prescribed manner, the Bank will assume no responsibility for the bid's misplacement or premature opening.
- **14.5.** The following officials will facilitate in bid related queries and make arrangements for deposit of bid documents.

	First Official	Alternate Official
14.6	Mr. Prabhakar Nayak Senior Manager Canara Bank Procurement Group, DIT Wing, First Floor, Naveen Complex, 14 M G Road, Bengaluru - 560 001. Tel - 080 25590070	Mr. Nagendra Kumar M Divisional Manager Canara Bank Procurement Group, DIT Wing, First

- e bid documents are too bulky to be placed inside the tender box, arrangements will be made by the above mentioned officials to receive the tender. However, bidder should reach the venue before the date and time stipulated above.
- 14.7. The bidder shall bear all costs associated with the preparation of and submission of the bid including cost of preparation/presentation etc. The Bank will not be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

#### 15. Bid Opening

**15.1.** EOI will be opened in the presence of the Bidder's representative/s who may choose to attend the bid opening as per Bid Schedule.

Bidder's representative may be present in the place and venue well in time along with an authorization letter in hand for each bid opening under this EOI, as per the format (ANNEXURE-5) enclosed and sign in Register of Attendance during opening of EOI.

Note: Authorization letter should be carried in person and shall not be placed inside in any of the bid covers

- 15.2. If any of the bidders or all bidders who submitted the tender are not present during the specified date, time and venue of opening, it will be deemed that such bidder is not interested to participate in the opening of the Bid/s and the bank at its discretion will proceed further with opening of the EOI in their absence.
- 15.3. The Bidders may note that no further notice will be given in this regard. Further, in case the bank does not function on the aforesaid date due to unforeseen circumstances or holiday, then the bid will be accepted up to 3.00 PM on the next working day and bids will be opened at 3:30 PM at the same venue on the same day.

#### 16. Evaluation of EOI

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- 16.1. The Bank will evaluate the bid/s submitted by the bidder/s under this EOI by the officers of the bank. The Bank may engage an external agency for evaluation of the bid. It is Bank's discretion to decide at the point of time.
- 16.2. The Bank will scrutinize the Bid/s received to determine whether they are complete in all respects as per the requirement of EOI, whether the documents have been properly signed and whether items are offered as per EOI requirements, whether technical documentation as required to evaluate the offer has been submitted. The Bank may, at its discretion, waive any minor non-conformity or any minor irregularity in the bid which does not constitute a material deviation. Bank's decision with regard to 'minor non-conformity' is final and the waiver shall be binding on all the bidders and the Bank reserves the right for such waivers.
- 16.3. EOI submitted by the bidder will be evaluated based on the format mentioned in ANNEXURE-1. Bidders who will qualify from Eligibility Criteria Evaluation will be empanelled. Period of empanelment will be decided by the Bank. The short listed applicants will be notified in due course. Only shortlisted applicants will be invited to participate in the tender/RFP. No interim enquiries will be entertained. The decision taken by the Bank shall be final and no representation or correspondence shall be entertained.

#### 17. Clarifications Of Offers

- 17.1. During the process of scrutiny, evaluation and comparison of offers, the Bank may at its discretion seek clarifications from all the bidders/any of the bidders on the offer made by them. The request for such clarifications and the Bidders response will necessarily be in writing and it should be submitted within the time stipulated by the Bank.
- 17.2. The Bank may go through a process of evaluation and normalization of the bids to the extent possible and feasible, to ensure that shortlisted bidders are more or less on the same footing by seeking incremental bid submission in part of the requested clarification by the Bank OR Revised submissions of the entire bid in the whole.
- 17.3. The Bank can repeat this normalization process at every stage of bid submission till Bank is satisfied. The shortlisted bidders agree that, they have no reservation or objection to the normalization process and all the technically shortlisted bidders will, by responding to this EOI, agree to participate in the normalization process and extend their co-operation to the Bank during this process.
- **17.4.** The shortlisted bidders, by submitting the response to this EOI, agree to the process and conditions of the normalization process.

#### 18. Modification/Cancellation of EOI

- **18.1.** The EOI is not an offer by Canara Bank but an invitation to get the response from the interested bidders for short listing the bidders for Bank's requirements. No contractual obligations whatsoever shall arise from the Expression of Interest process.
- 18.2. The Bank reserves the right to cancel EOI process at any time, without thereby incurring any liabilities to the affected bidder[s]. Reasons for cancellation, as



determined by the Bank in sole discretion include but are not limited to, the following:

a) Services contemplated are no longer required.

- b) Change in the scope of work or due to unforeseen circumstances and/or factors and or/or new developments.
- c) The project is not the in the best interest of the Bank.
- d) Any other reason.
- 18.3. The Bank also reserves the right to modify/cancel/re-tender without assigning any reasons whatsoever. The bank shall not incur any liability to the affected bidder(s) on account of such rejection. Bank shall not be obliged to inform the affected bidder(s) of the grounds for the Bank's rejection.

#### 19. Responsibility for completeness

- 19.1. The Bidder shall be responsible for any discrepancies, errors and omissions in the bid, or other information submitted by him irrespective of whether these have been approved, reviewed or otherwise accepted by the Bank or not. The Bidder shall take all corrective measures arising out of discrepancies, error and omissions in the bid and other information as mention above within the time schedule.
- 19.2. Willful misrepresentation of any fact within the Bid will lead to the disqualification of the Bidder without prejudice to other actions that Bank may take. All the submission, including any accompanying documents, will become property of Canara Bank.
- 19.3. The Bank reserves the right to verify the validity of bid information and to reject any bid where the contents appear to be incorrect, inaccurate or inappropriate at any time during the process of EOI or even after the award of contract.

#### 20. Intimation to the selected Bidders

The Bank will prepare the list of Bidders on the basis of evaluation. The short listed applicants (empanelled bidders/vendors) will be notified on the Bank's website (www.canarabank.com)/Notice Board. No separate intimation will be sent to individual Bidders.

#### 21. Issuance of limited RFP/RFQ

- 21.1. The Bank reserves the right to issue limited RFP/RFQ based on the responses and the requirement of the Bank.
- 21.2. Only shortlisted applicants will be invited to participate in the limited RFP/RFQ Process. The shortlisted applicants will be provided with limited RFP/RFQ documents through E-mail or hand delivery. The vendors are required to respond accordingly.
- 21.3. No interim enquiries will be entertained. The decision taken by the Bank shall be final and no representation or correspondence shall be entertained.





िर्सिडिकेट Syndicate

- **21.4.** Canara Bank reserves the right to accept / reject any or all expression of interest received in response to this advertisement without assigning any reasons, whatsoever.
- **21.5.** The Bank reserves the right to avail services independently on its own without reference to shortlisted bidders of EOI.

#### 22. Independent External Monitors:

**22.1.** The Name and Contact details of the Independent External Monitor(IEM) nominated by the Bank are as under:

Sri. Rakesh Jain	Sri. D R S Chaudhary
Email:rakeshjain18@hotmail.com	Email: dilip.chaudhary@gmail.com

DEPUTY GENERAL MANAGER



#### **CHECKLIST**

The bidder shall confirm whether following are submitted in their EOI/ bid. The bidder shall indicate the page no. where the details are furnished; otherwise, bid is liable for rejection.

SI No	Details	Reference/ Clause Nos	Complied & Submitted (Yes/No)	Page No. at which details are enclosed
1.	Covering Letter.	Annexure-2		
2.	Bidder's Profile.	Annexure-4		
3.	The documents in support of Eligibility Criteria, wherever required as mentioned in this EOI.	Annexure-3		
4.	Copy of Power of Attorney or Authorization letter from the Company designating the authorized representative of the company for signing the bid document should be furnished along with the bid document.	12.2		
5.	List of major clients and the quantum of orders with approximate value executed to various organizations including BFSI, PSU, PSBs, IT Industry and Central/State Govt Depts. for the last 3 years.	Annexure -6		
6.	Compliance Statement	Annexure-7		
7.	Authorization letter format for Bid Opening (to be carried by the person who is authorized to attend the Bid opening).	Annexure -5		
8.	Non-Disclosure Agreement	Annexure -8		
9.	Service Support Details	Annexure -9	-	
10.	Support Location Details	Annexure-10		
11.	Tender fee and bid security declaration	Annexure-11		
12.	Scope of Work	Annexure-12		
13.	Self certification of the bidder towards Local Content	Annexure-13		

Note: Failure to produce the necessary proof may render the applicant in-eligible for empanelment.

No.	Annexure-1: Other Clauses	Vendor Response [Yes/No]
1	Whether Bidder has to submitted Declaration as per Annexure-11 in lieu of waiver of Tender fee & EMD?	-



2	Whether the Bid is authenticated by authorized person? Copy of Power of Attorney or Authorization letter from the company authorizing the person to sign the bid document to be submitted in Conformity to Eligibility Criteria?	
3	Whether all pages are authenticated with signature and seal (Full signature to be affixed and not initials). Erasures / Overwriting / Cutting / Corrections authenticated Certification / Undertaking is authenticated?	
4	Whether address of Office on which communication / order has to be placed is indicated in Annexure-4.	
5 `	Whether ensured that the offer is in sealed envelope and superscribed as Empanelment of Vendors for providing LAN cabling services and associated civil work at Canara Bank, Head Office and its Annexe locations in Bengaluru. The EOI No., Name of the Bidder and Due date of the EOI is specified on the top of the envelope.	
6	Whether ensured Indexing of all Documents submitted with page numbers?	

Vendors to verify the above checklist and ensure accuracy of the same before submission of the bid.

Date: Signature with seal: Place: Name: Designation:

The Authorization letter as per format Annexure-5 is to be carried in person and shall not be placed inside any of the bid covers.



#### **Covering Letter Format**

(Covering Letter has to be submitted in company's letter head)

Offer Reference No:

Date: dd-mm-yyyy

To
The Deputy General Manager,
Canara Bank,
Asset Procurement & Management Group,
DIT, Naveen Complex, 14 M G Road,
Bengaluru - 560 001, Karnataka

Dear Sir.

Sub: Empanelment of Vendors for providing LAN cabling services and associated civil work at Canara Bank, Head Office and its Annexe locations in Bengaluru.

Ref: EOI 03/2022-23 dated 04/01/2023.

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We have examined the above mentioned tender document including all annexures, the receipt of which is hereby duly acknowledged and subsequent pre-bid clarifications/modifications /amendments, if any, furnished by the Bank and we, the undersigned, offer to get short listed as empaneled Vendors for providing LAN cabling services and associated civil work at Canara Bank, Head Office and its Annexe locations in Bengaluru.

The undersigned is authorized to sign on behalf of the Bidder Company and the necessary supporting documents delegating this authority is enclosed to this letter.

If our offer is accepted, we undertake to participate in the limited RFP/RFQ process to provide the LAN cabling Services for Computer Hardware/ Software Items.

We agree to abide by and fulfill all the terms and conditions and scope of work as defined in EOI and in default thereof, to forfeit and pay to you or your successors, or authorized nominees such sums of money as are stipulated in the conditions contained in EOI.

We will not sub-contract works to any contractor from a country which shares a land border with India unless such contractor is registered with the Competent Authority (refer: F/No.6/18/2019-PPD dated 23/07/2020 of Public Procurement Division, Department of Expenditure, Ministry of Finance). We further understand that any false declaration and non-compliance of the above would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

All the details mentioned by us are true and correct and if Bank observes any misrepresentation of facts on any matter at any stage, Bank has the absolute right to reject the proposal and disqualify us from the selection process. Bank reserves the right to verify /evaluate the claims made by the Bidder independently.

We confirm that we have noted the contents of the EOI and have ensured that there is no deviation in filing our response to the EOI and that the Bank will have the right to disqualify us in case of any such deviations.

We hereby undertake that we have not been blacklisted/debarred by any Scheduled Commercial Banks/Public Sector Undertakings/Government Entities in India as on date.



We hereby declare that the information submitted above is true to the best of our knowledge. We understand that in case any discrepancy is found in the information submitted by us, our Bid is liable to be rejected.

Date: Signature with seal: Place: Name: Designation:

# ANNEXURE-3 Eligibility Criteria Declaration

(Eligibility Criteria Declaration has to be submitted in Company's letter head)

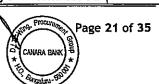
Sub: Empanelment of Vendors for providing LAN cabling services and associated civil work at Canara Bank, Head Office and its Annexe locations in Bengaluru.

Ref: EOI 03/2022-23 dated 04/01/2023

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We have carefully gone through the contents of the above referred EOI and furnish the following information relating to Eligibility Criteria.

SI. No.	Eligibility Criteria	Bidders responses	Bidders responses and Documents to be submitted
1.	The Company operating should be legally compliant company and can be:  a. A partnership firm or a Limited Liability Partnership duly registered under the Limited Liability Partnership Act, 2008.  (OR)  b. Company duly registered in India as per Indian Companies Act, 1956 or Indian Companies Act, 2013.  (OR)  c. Proprietorship firm duly registered under the applicable shops and commercial Establishments Act and should be compliant to all the applicable laws.	Copy of Certificate of LLP registration.  (OR)  Copy of Certificate of Incorporation and Certificate of Commencement of business in case of Public Limited Company or Certificate of Incorporation in case of Private Limited Company, issued by the Registrar of Companies.  (OR)  Copy of Certificate of registration under shops and commercial Establishments Act.	
2.	The Bidder has to provide information that any of its subsidiary or associate or holding company or companies having common director/s or companies in the same group of promoters/management or partnership firms/LLPs having common partners has not participated in the bid process.	Letter of confirmation (self-certified letter signed by authorized official of the bidder)	
3.	The bidder should have minimum annual turnover of Rs.25 Lakhs during the last two (2) financial years (i.e. 2020-21 & 2021-22). This must be the individual company turnover and not of any group of	Bidder has to submit Balance Sheet for last two (2) financial years (i.e. 2020-21 & 2021-22). AND Bidder must produce a certificate from the Company's Chartered	·



	companies.	Accountant to this effect.
	٦ 	The documents certified by Chartered Accountants should mandatorily contain Unique Document Identification Number.
4.	The Bidder should have positive Net Worth as on 31/03/2022.	The documents certified by Chartered Accountants should mandatorily contain Unique Document Identification Number.
5.	The Bidder should have minimum experience of Two (2) years in providing LAN cabling services to any of the Public Sector Banks/Private Banks/PSUs/Govt Departments/Govt Institutions as on EOI date.	copies/reference letter/ documentary proof duly mentioning the services provided from Public Sector Banks/ Private Banks/PSUs/ Govt Departments/Govt Institutions in India.
6.	The bidder (including its OEM, if any) should either be Class-I or Class-II local supplier as defined in Public Procurement (Preference to Make in India) Revised Order (English) dated 16/09/2020.	
7.	The bidder should have support office in Bengaluru.	Bidder has to provide service support office details as per Annexure-9.

We confirm that the information furnished above is true and correct. We also note that, if there are any inconsistencies in the information furnished above, the bid is liable for rejection.

Date: Signature with seal: Place: Name Designation:



#### **Bidder's Profile**

(Bidder's Profile has to be submitted in company's letter head)

Sub: Empanelment of Vendors for providing LAN cabling services and associated civil work at Canara Bank, Head Office and its Annexe locations in Bengaluru.

Ref: EOI 03/2022-23 dated 04/01/2023.

@@@

Sl. No.	Particulars	Details
1)	Name of the Bidder	·
2)	Constitution	
3) 、	Date of Establishment/ Incorporation	
4)	Whether in technical collaboration with Foreign Company? If so give details	
5)	Number of Years in the Business	
6)	Number of years of experience in LAN cabling services.	
	Address for Correspondence:	
7)	Registered Office:	
	Corporate Office:	
	Single Point of contact for this EOI and upcoming RFP/RFQ	
	Name:	·
	Designation:	
8)	Mobile No.:	
'	Landline No.:	
	Fax:	,
	Email-ID	
	(any changes in the above should be informed in advance to Bank)	
9)	Domestic Customer Base (Number of Clients for Where Consultancy Service have been provided in India)	
	Details of Service Net Work	
10)	Bengaluru:	
	Mumbai:	
11)	PAN number	
"')	GSTIN	

Beneficiary Bank Details
Beneficiary Name
Beneficiary Account Number
Type of Account (OD/OCC etc.)
IFSC
Name of the Bank and Branch address

Wherever applicable submit documentary evidence to facilitate verification.

We hereby declare that the information submitted above is true to the best of our knowledge. We understand that in case any discrepancy is found in the information submitted by us our Bid is liable to be rejected.

Date: Signature with seal: Place: Name: Designation:



# <u>Authorization Letter Format</u> (Authorization Letter Format has to submitted in Company's Letter Head)

The Deputy General Manager Canara Bank, Asset Procurement & Management Grou DIT Wing Naveen complex, 14 MG Road Bengaluru - 560 001	Date: up
Dear Sir,	
	roviding LAN cabling services and associated civice and its Annexe locations in Bengaluru.
Ref: EOI 03/2022-23 dated 04/01/202	23. @@@
	OI for Empanelment of Vendors for providing LAN work at Canara Bank, Head Office and its Annexe
Mr. / Miss/Mrs attend the bid opening of the at on behalf of our organiz	is hereby authorized to bove EOI or DT: or zation.
The specimen signature is attested belo	ow:
Specimen Signature of Representative	
Signature of Authorizing Authority	<del>-</del>
Name & Designation of Authorizing Aut	:hority
Place:	

### List of Major Customers of the Bidder in Last 3 Years and References

Sub: Empanelment of Vendors for providing LAN cabling services and associated civil work at Canara Bank, Head Office and its Annexe locations in Bengaluru.

Ref: EOI 03/2022-23 dated 04/01/2023.

Sl. No.	Name and complete Postal Address of the Customer	Telephone, Fax, Telex Nos., e-mail address of the contact person (customer)	Description of the business during last 3 years/orders  Order No. & date value etc.	Letter from customer to be Enclosed or Purchase Order copies to be enclosed
1	2	3	4	6
	T No.			

(Enclose necessary documentary proof)

Date :	Signature with seal
Place:	Name
	Designation



# ANNEXURE-7 Compliance Statement

(Compliance Statement has to submitted in Company's Letter Head)

Date: \_\_\_\_\_

Canara Bank,	
Procurement Group	
DIT Wing	
Naveen complex, 14 MG Road	
Bengaluru - 560 001	
Dear Sir,	
Sub: Empanelment of Vendors for providing LAN cabling services and associated civwork at Canara Bank, Head Office and its Annexe locations in Bengaluru.	il

Ref: EOI 03/2022-23 dated 04/01/2023.

The Deputy General Manager

**@@@** 

We understand that any deviations mentioned elsewhere in the bid will not be considered and evaluated by the Bank. We also agree that the Bank reserves its right to reject the bid, if the bid is not submitted in proper format as per subject

Sl. No.	Description	Complied Yes/No
1	Scope of Empanelment	
2	Empanelment Procedure	
3	EOI document	

We also undertake that we are complying with the prevailing guidelines issued by various regulatory authorities on Minimum Wages Act, applicable labour laws, from time to time for the resources deployed for providing LAN cabling services and associated civil work at Canara Bank, Head Office and its Annexe locations in Bengaluru.

We hereby declare that the information submitted above is true to the best of our knowledge. We understand that in case any discrepancy is found in the information submitted by us our tender is liable to be rejected.

Date:	Signature with seal:
Place:	Name :
	Designation :



#### Non-Disclosure Agreement

(To be given on the Company's Letter Head)

WHEREAS, we,	, hereinafter referred ble to provide IT Infrastructure services to Canara Bank, een complex, HO(annex), M.G Road Bengaluru -560001
WHEREAS, the Bidder under Infrastructure shared by the proprietary to the BANK, and	rstands that the information regarding the Bank's IT BANK in their Request for Proposal is confidential and/or
"Empanelment of Vendors for at Canara Bank, Head Office aftermath thereof, it may be on the Banks properties and/ information of the BANK; NOW agrees to all of the following of specific access to the BANK's particles to others, nor, use in any servi-	tands that in the course of submission of the offer for providing LAN cabling services and associated civil work and its Annexe locations in Bengaluru" and/or in the necessary that the Bidder may perform certain jobs/duties or have access to certain plans, documents, approvals or THEREFORE, in consideration of the foregoing, the Bidder conditions, in order to induce the BANK to grant the Bidder property/information. The Bidder will not publish or disclose ces that the Bidder performs for others, any confidential or ging to the BANK, unless the Bidder has first obtained the odo so.
by the BANK or, prepared or offer to the BANK for the sa	specifications, designs, memoranda and other data shared produced by the Bidder for the purpose of submitting the id solution, will not be disclosed during or subsequent to BANK, to anyone outside the BANK.
Request for Proposal (Bid) or sample or information (to be therewith, to any person(s) of purpose of submitting the offe the aftermath. Disclosure to a	the BANKs written consent, disclose the contents of this any provision thereof, or any specification, plan, pattern, e) furnished by or on behalf of the BANK in connection ther than those employed/engaged by the Bidder for the to the BANK and/or for the performance of the Contract in employed/engaged person(s) shall be made in confidence necessary for the purposes of such performance.
Date : Place :	Signature with seal: Name Designation

#### **Service Support Details**

SUB: Empanelment of Vendors for providing LAN cabling services and associated civil work at Canara Bank, Head Office and its Annexe locations in Bengaluru.

Ref: EOI 03/2022-23 dated 04/01/2023.

Sl. No.	Location	Postal Address	Contact Details (including Name of In charge and his contact no. email etc.)	Service Facilities Available (Describe)	No. of Engineers	Jurisdiction
1	Bidders Head Office Details					
2	Bengaluru Office Details			•		

Date : Place : Signature with seal:

Name

Designation



#### **Support Location Details**

SUB: Empanelment of Vendors for providing LAN cabling services and associated civil work at Canara Bank, Head Office and its Annexe locations in Bengaluru.

Ref: EOI 03/2022-23 dated 04/01/2023.

SI. No	State	Geographical Area Covered
1.	Karnataka	All the HO locations in Bengaluru

Date: Place: Signature with seal:

Name

.

Designation

CAWARA BANK

# ANNEXURE-11 TENDER FEE AND BID SECURITY DECLARATION (TO BE PROVIDED ON LETTER HEAD)

To,

The Deputy General Manager, Canara Bank, DIT Wing, Head Office, Naveen Complex, 14 M G Road

Sub: Empanelment of Vendors for providing LAN cabling services and associated civil work at Canara Bank, Head Office and its Annexe locations in Bengaluru.

Ref: EOI 03/2022-23 dated 04/01/2023.

Dear Sir

We declare that if we withdraw or modify our Bids during the period of validity, or if we are awarded the contract and we fail to sign the contract, or to submit a performance security before the deadline defined in the RFP/EOI, we note that we will be suspended for the period of two years from being eligible to submit Bids for contracts with Canara Bank.

Date: Place: [Signature of Authorized Signatory]

Name:

Designation:

Seal:



#### Scope of Work

The scope of work should include but not limited to the following:

- 1. Vendor should do cabling between racks with proper casing and all materials should be used as mentioned in BOM. Vendor should mandatorily lay the cable on the cable tray, through ducts [wherever available ] and proper casing and flexible [steel/PVC] should be used.
- 2. Vendor should ensure that all cables are properly terminated/ crimped and ensure there is no loose connection. Also it has to be tested and verified at both ends.
- 3. Vendor should use Velcro and proper labeling stickers for easy identification. Labels should be permanent type.
- 4. Vendor must note that quantity of material mentioned in bill of materials is approximate only. There may be  $\pm 10\%$  variation in the quantity of material.
- 5. Vendor should do Cabling between switch and endpoints (via Jack Panel) with proper casing and all materials should be used as mentioned in BOM.
- 6. Vendor should ensure that all ports are properly terminated/ crimped and ensure there is no loose connection. In addition, it has to be tested and verified at both switch and endpoints.
- 7. Vendor should use 1 m cable to connect from Jack Panel to switch and same should be dressed using Velcro ties (Important), not the plastic ties.
- 8. Vendor should label D24 no.s and after 24 nos., it should be labeled as AD series for I/O ports.
- 9. Vendor should remove unnecessary cables from Jack panel, and from jack panel to the endpoints, where I/O is not working properly. Remaining ports should be labeled as mentioned in the Para 4.
- 10. Vendor should do proper chipping if required and must be closed neatly.
- 11. Vendor should ensure that the materials and the job execution should be completed within the allotted time, otherwise, vendor will be penalized as per the time slab basis.

#### **Labour Related Instructions:**

- Vendor should ensure that all the laborers who are executing project should have valid government approved ID Card and should display whenever asked/enquired.
- 2. Vendor should provide the list of all laborers along with the details [Name, Contact, Address, ID proof, ID Card No] who are coming to work priory to get the work permission.
- 3. Vendor is solely responsible for the safety of all the laborers who are involved while executing an project.
- 4. Vendor is solely responsible for any damage/ faults created either mistakenly/unknowingly or knowingly whatever might be the cause during the execution of the project, and the same will be recovered from the vendor either from the involved project cost or additionally.



## MAKE/MODEL DETAILS

SI. No.	Description Of the Item/ Equipment	Make
1	CAT 6 UTP Patch Cords	Amn / Commission
•	1) 01 m 2) 02 m	Amp / Commscope
	3) 05 m	
1	4) 10 m	
	5) 15 m	
	6) 20 m	
	7) 25 m	
	8) 30 m	
	9) 35 m	
	10) 40 III	
	11) 45 m	
2	12) 50 m  LC-LC Multimode OM4 Cable	Amp / Commscope
_	1) 02 m	Amp / commiscope
	2) 05 m	
	3) 10 m	
	4) 15 m	•
	5) 20 m	
	6) 25 m	
	7) 40 m	
	8) 60 m	
	9) 70 m	•
	10) 80 m	
	11) 100 m	
3	MPO MM OM4 Fiber Cable	
	1) 01 m	Amp / Commscope
	2) 02 m	
	3) 05 m	
	4) 10 m 5) 15 m	
	6) 20 m	
	7) 25 m	
	8) 40 m	
	9) 60 m	
	10) 70 m	
	11) 80 m	
	12) 100 m	
4	48 Core Multimode OM3/OM4 Outdoor Fiber Cable	Amp / Commscope
5	24 Core Multimode OM3/OM4 Outdoor Fiber Cable	Amp / Commscope
6	12 Core Multimode OM3/OM4 Outdoor Fiber Cable	Amp / Commscope
7	6 Core Multimode OM3/OM4 Outdoor Fiber Cable	Amp / Commscope
8	48 LC Fiber LIU Loded with Pigtails, Couplers, Spliing trey, spool and accessories	Amp / Commscope
9	24 LC Fiber LIU Loded with Pigtails, Couplers, Spliing trey, spool and accessories	Amp / Commscope

10	12 LC Fiber LIU Loded with Pigtails, Couplers, Spliing trey,	Amp / Commscope
	spool and accessories	A / Comimosopo
11	6 LC Fiber LIU Loded with Pigtails, Couplers, Spliing trey,	Amp / Commscope
	spool and accessories	Std
12	1.5" PLB Pipe with couplers	) Sta
	OR II	Std
13	2" Heavyduty Flexible pipe	564
14	50x50mm PVC Channel	Std
15	Painduit lables for Patch cords-500 pcs, Velcro	Std
	tapes 10 mtrs-3roll cable	
	ties - 150mm-5pkt, 200mm-5pkt	
16	All-in-one Cable Tracer and Tester	Std
17	24U Standing Rack	Netrack
18	17U Standing Rack	Netrack
19	17U Wall Mount Rack	Netrack
20	15U Standing Rack	Netrack
21	15U Wall Mount Rack	Netrack
22	12U Standing Rack	Netrack
23	12U Wall Mount Rack	Netrack
24	09U Wall mount Rack	Netrack
25	06U Wall Mount Rack	Netrack
26	Spike Buster (5 Amps - 6 Socket)	Standard
27	UTP Cat 6 Cable - 1 Box of 305m	Amp/Commscope
28	I/O Cat 6 - per unit	Amp / Commscope
29	Dual Face Plate	Amp / Commscope
30	Single Face Plate	Amp / Commscope
31	I/O Loaded Jack Panel [24 Ports each ]	Amp / Commscope
32	Jack Panel [ Without I/O's]	Amp / Commscope
33	Cable Manager	Amp / Commscope
34	PVC back boxes	Amp / Commscope
35	Media Converter 10/100	Amp/ Commscope
36	Media Converter 100/1000	Amp/ Commscope
37	RJ45 connectors	Amp/ Commscope

We certify that, if empanelled and finally selected, we shall provide materials specified as above.

We hereby confirm that the points mentioned above in the Scope of work without any deviation.

Date: Signature with seal: Place: Name:

Designation :



### Annexure-13

# Self certification of the bidder towards Local Content

Car DIT	e Depr nara E Wing	uty General Manager, Bank, g, Head Office, Complex, 14 M G Road			
Sui	me	elf certification on the he ets the local content requi al supplier'.	ardware/software/solution/se irement for 'Class-I local sup	ervices offered oplier'/ 'Class-II	
Ref	f:EO	1 03/2022-23 dated 04/01/202	3.		
Dea	ar Sir.	/Madam,			
1.	. We, M/s (Name of Bidder) certify that offered <details hardware="" of="" services="" software="" solution=""> is having the local content of % and meets the local content requirement of 'Class-I local supplier'/ 'Class-II local supplier' for the above referred tender.</details>				
2.	The Sl.	details of locations at which the Location (complete address with contact details)	local value additions are made a	s follows: % of local value addition	
3.	certi Parti MII C	ficate after reading the offic (1) (E-50310) dated 04/03/2021 Order - reg' of Public Procurem	Bidder) confirm that we have e memorandum ref no. P-4502 on 'Clarification for local conten ent Section, Department of Pron merce and Industry, Government	1/102/2019-BE-II- t calculation PPP- notion of Industry	
	ice: Bidde te:	er]	[Signature of Authon Name: Designation: Seal	orized Signatory	

